
Curriculum Vitae

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1. Experience

RISK MANAGEMENT CONSULTING

Risk Management Consultant

1996 - Present

St. ALPHONSUS REGIONAL MEDICAL CENTER

Manager

Safety Officer, Disaster Chairman

1987 - 1996

Director of Quality Assurance

Risk Manager, Safety Officer, Disaster Chairman

1982 - 1987

Staff Respiratory Therapist & Supervisor

1978 - 1982

Risk

**BOISE STATE UNIVERSITY Associate Professor of Respiratory Therapy
Program Director, Director of Clinical Education, Instructor
1977 - 1982**

**UNIVERSITY HOSPITAL (Ann Arbor, Michigan)
Assistant Chief Respiratory Therapist
Director of Education
Clinical Supervisor II
On-the-Job Trained Respiratory Therapy Technician
1975 - 1977**

**U.S. GOVERNMENT (Porangatu, Goias, Brazil)
Peace Corps Volunteer
Rural Community Development Program
Vaccination campaigns (Russian vaccines), School lunch and health and
nutrition education programs. 1967 - 1969**

2 - Education

**A.B. English Major, Classical Greek Minor - 1967
A.M. Linguistics Major, Anthropology Minor - 1972
Ph.D. Linguistics Major, Anthropology Minor - 1973
Certificate in Respiratory Therapy - 1975
National Board for Respiratory Therapy (Chicago, Illinois)
Registered (**Registry #3867**) - 1975**

3 - Medical Appointments

**Clinical Instructor (1975-1977) Washtenaw Community College (Ypsilanti, Michigan)
Instructor (1975-1977)
Certified Registered Nurse Anesthetist School
University of Michigan Medical School (Ann Arbor, Michigan)
Adjunct Instructor (1976-1977)
Department of Anesthesiology
University of Michigan Medical School (Ann Arbor, Michigan)**

Director of Clinical Education (1977-1979)

Respiratory Therapy Program/School of Health Sciences

Program Director (1979-1980)

Respiratory Therapy Program/School of Health Sciences

Associate Professor (1980-1982)

Respiratory Therapy Program/School of Health Sciences

4 - QA, Management & Safety

1. MEDICAL STAFF QA/PEER REVIEW PROGRAM:

Supervised Physician Quality Assurance/Peer Review Program for four years which included the following functions:

Blood Usage* Pharmacy and Therapeutics Function*

Surgical Case Review Utilization Review Function*

Non-Tissue Case Review Morbidity and Mortality Review

Antibiotic Utilization* Credentials and Reappointment

Medical Records* Infection Control*

*These committees were combined medical staff and hospital committees.

The QA Program supported peer review in the following departments and committees:

1. Plastic Surgery 9. Internal Medicine** 18. Family Practice
2. Urology 10. Cardiology 19. Oncology
3. Orthopedics+ 12. Department of Psychiatry 20. ByLaws Committee
4. Pediatrics 13. Obstetrics and Gynecology 21. Trauma Committee
5. Critical Care 14. Credentials 22. Medical Executive
6. Operating Room 15. Neurology/Neurosurgery 23. General Surgery
7. Anesthesia 16. Radiology 24. Pathology
8. Dermatology 17. Emergency Medicine

**Internal medicine included Pulmonology, Nephrology, and Hematology.

+Orthopedics included Physiatry.

Sample Physician QA activities:

1. Improved amount and quality of data reported to Department Chairmen and Credentials Committee for Reappointment.
2. Initiated changes in ECT procedures (location, documentation, recovery).
3. Initiated review of family practice residents in Emergency Room.
4. Developed method to review non-tissue surgical procedures.
5. Reviewed antibiotic usage in ED, leading to changes in documentation and utilization.

6. Reviewed antibiotics in OPSS, leading to changes in documentation and usage.
7. Revised bone banking procedure.
8. Changed blood administration and documentation procedures for Transfusion Committee.

2. HOSPITAL QA PROGRAMS:

For four years, oversaw 40 hospital departments, which had specific QA plans. In addition to the departmental QA plans, the QA Program included these functions:

Patient Feedback Program Infection Control Program

JCAHO Compliance Program Administrative Policies

Occurrence Reporting Program Liaison to Corporate Entities

3. HOSPITAL RISK MANAGEMENT PROGRAM:

The RM Program, which was linked to the QA Program, included the following types of programs and activities:

Contract Review Procedures Crisis Responses and Interventions

Legal Defense Process Claims Handling (PL, GL and Comp)

Safety Program Disaster Plan

Workers' Compensation Program Insurance Loss Control Surveys

Employee-Witness Preparation RM Education & Training

Giving depositions Testifying in court

During the time I did RM, I was involved in responding to 250+ litigated medical malpractice claims. Response activities included the clerical aspects (filing notices, opening files, sequestering the medical record) as well as broad investigations and interventions. I was granted substantial authority and responsibility for evaluating and handling claims of all kinds. In addition to the formally litigated cases, I personally managed another estimated 300+ substantial events or complaints. These ranged from complaints of medical malpractice, potential equipment malfunctions etc., through ADA claims, discrimination claims, wrongful termination, harassment, threats of violence, OSHA complaints, FDA investigations, FBI investigations, DEA investigations, medical supply manufacturer investigations, interventions with physicians, etc. 99+% of these issues were resolved at the risk manager level.

4. Hospital Committee Memberships (sample):

1. Ethics Committee
2. Safety Committees:

- a. Hazardous Materials Subcommittee
- b. Security Subcommittee
- c. Disaster Subcommittee
- d. Employee Health and Safety
- e. Life Safety Subcommittee
- f. Utilities Subcommittee
- g. Medical device Subcommittee
3. Management Council
4. Patient Education Committee
5. Medical Event Education Committee
6. Institutional Review Board
7. Standards Committee (device evaluation)
8. Radiation Safety Committee
9. Administrative Council
10. Quality Assurance Council
11. Risk Management Committee
12. Quality Evaluation Committee of the Board of Trustees

Memberships (outside hospitals)

- 1. Member of Editorial Review Board for "Perspectives in Hospital Risk Management", AHA 1989, 1990**
- 5. Chairman, Publications Committee American Society for Respiratory Therapy 1980, 1981**
- 6. Program Accreditation Evaluation Visitor National Board for Respiratory Therapy, a Member organization of Council on Allied Health Education Association 1978-1985**
Surveyed >20 programs in 10 states
- 7. American Thoracic Society member, Secretary for State Chapter New York, New York. 1984**
- 8. Member, Anesthesia Patient Safety Foundation. New York, 1986**
- 9. JCAHO Consultant for a Health System**
-did mock inspection at 8 hospitals several times over 6 years
- 10. Risk and Insurance Management Society member**
Member of Board of Directors for State Chapter

New York, New York. 1986 - 1992

12. American Society of Hospital Risk Managers

Chicago, Illinois. 1983 - 1992

5. Publications

6 - Non-Medical Appointments

University Faculty Appointments -

Undergraduate Associate Instructor - Linguistics

Department of Linguistics

Indiana University, Bloomington, Indiana. 1970- 1973

Undergraduate Instructor - Linguistics

Department of Linguistics

Indiana University, Bloomington, Indiana. 1971

Graduate Instructor - Linguistics

Department of Urban and Overseas English

Indiana University, Bloomington, Indiana. 1971 - 1973

Editorial Appointments:

Associate Editor, LANGUAGE SCIENCES

The Research Center for Language Sciences

Indiana University, Bloomington, Indiana. 1971-1973

Editor, THE JOURNAL

The Michigan Society for Respiratory Therapy

Royal Oaks, Michigan. 1976-1977

Member, Editorial Review Board, AARTIMES

American Association for Respiratory Therapy

Dallas, Texas. 1977-1978

Member, Editorial Review Board, RESPIRATORY THERAPY

Brentwood Publications, Inc.

Los Angeles, California. 1978 - 1988

Referee (Reviewer), RESPIRATORY CARE

Los Angeles, California. 1978 - 1984

Referee (Reviewed educational text manuscripts)

Multi-Media Corporation

Denver, Colorado. 1980 - 1982

Referee (Medical text manuscript)

Mosby, Inc.
St. Louis, Missouri. 1981 - 1986

Special Appointments:

Consultant for D.L. Fisher, Ph.D.

Department of Anatomy and Physiology

University of Michigan, Ann Arbor, Michigan. 1976 - 1977.

Topic: "Assessment of effect of hyperbaric oxygen treatment and prolactin exposure on

post-implantation mouse embryos *in vitro* in hydro-fluorocarbons."

Consultant for Martin Nemiroff, M.D.

Department of Pulmonary Medicine

University of Michigan, Ann Arbor, Michigan. 1976.

Topic: Assessment of Cardio-respiratory responses of mechanically ventilated dogs to

hyperbaric conditions. (Bird Mark VII respirators in hyperbaric chamber at one additional atmosphere with various intravenous lines and monitoring devices implanted in anesthetized dogs.)

Consultant for Department of Nephrology

University of Michigan, Ann Arbor, Michigan. 1975.

Topic: Metabolic response of anesthetized, paralyzed, mechanically-ventilated *rattus*

norvegicus to artificially-induced metabolic acidosis. (See Publications: MECHANICAL VENTILATION OF WHITE RATS) Innovar to sedate rats, transect trachea, implant silastic tube, ventilate with small-animal ventilator, induce acidosis with radiopharmaceutical, monitor acid-base balance.

Consultant for David Dantzker, M.D. and D. Bower, M.D.

Department of Pulmonary Medicine

University of Michigan, Ann Arbor, Michigan. 1977.

Topic: Build an experimental ventilator for pulmonary physiology study to assess respiratory response of adult to hypercapnea with controlled tidal volume, and mandatory exhalation prior to subsequent inspiration with unlimited respiratory rate. (Ohio anesthesia machine with Bird Mark XIV triple-injected respirator at 85 PSI, to closed respiratory circuit with

Rudolph Bag, Rudolph valve, capnograph and Grass monitor, oximeter, with alert subject monitored by RN and physician.)

Consultant for David Dantzker, M.D. and Pulmonary Fellows

Department of Pulmonary Medicine

University of Michigan, Ann Arbor, Michigan. 1977.

Topic: Design of temperature-controlled, minimal dead-space patient ventilator circuit for John

West's Six-inert Gas V/Q Studies. (Puritan-Bennett tubing and valves, heat-tape, collection syringes at patient wye sampled simultaneously with arterial blood gases.)

Examiner, National Board Oral Examinations

National Board for Respiratory. 1976 - 1977

Respiratory Therapy Representative and Educator

Michigan Lung Association Out Reach Programs -- 1976 - 1977

Respiratory Therapy Representative

American Lung Association and American Thoracic Society - 1976 - 1977

Special Representative to Review Research Proposals

American Association for Respiratory Therapy

Dallas, Texas. 1979

7 - Awards and Nominations

1. NATIONAL DEFENSE TITLE IV FOREIGN LANGUAGE FELLOWSHIP

Indiana University - To study Wolof (Senegambia) at African Languages Institute. 1972.

2. CLINICAL APPLICATION AWARD

Michigan Society for Respiratory Therapy - 1977

3. CLINICAL LITERARY ACHIEVEMENT AWARDS (two)

Michigan Society for Respiratory Therapy - 1978

4. Nominated EMPLOYER OF THE YEAR to the Governor's Commission by the State

Industrial Commission for changes in Workers' Compensation Program. 1985

5. PARTNERSHIP IN MISSION AWARD

QUM Software Development

Health System Corporation 1993

8 - Academic Training Programs (sample 1975 and 1977)

1. RESPIRATORY THERAPY STUDENT CLINICAL ROTATION --

Washtenaw Community College Students, Ypsilanti, Michigan.

2. SUMMER WORK EXPERIENCE FOR RT STUDENTS --

University of Michigan, Ann Arbor, Michigan.

3. PHYSICAL THERAPY PROGRAM ORIENTATION --

University of Michigan, Ann Arbor, Michigan.

4. NURSING SCHOOL - SN3 MED-SURG ORIENTATION --

University of Michigan, Ann Arbor, Michigan.

5. CERTIFIED REGISTERED NURSE ANESTHETIST ORIENTATION --

University of Michigan, Ann Arbor, Michigan.

6. ANESTHESIOLOGY RESIDENT ROTATION --

University of Michigan, Ann Arbor, Michigan.

7. MS3-4 ANESTHESIOLOGY ROTATION --

University of Michigan, Ann Arbor, Michigan.

8. SPECIAL M4 ANESTHESIOLOGY ROTATION --

University of Michigan, Ann Arbor, Michigan.

9. MEDICAL TECHNOLOGIST ORIENTATION --

University of Michigan, Ann Arbor, Michigan.

9 - Consulting (Pro Bono)

1. INSTITUTE ON QUALITY OF CARE AND PATTERNS

Hospital Research and Educational Trust

American Hospital Association

Chicago, Illinois

-Member, Panel of Risk Managers

2. CONSULTATIONS ON OFFICE SAFETY AND OSHA COMPLIANCE

Over 100 physician, podiatric, chiropractic, dental, surgical offices over four years

A list of [Publications](#) of various types follows